

Password advice

All passwords expire 120 days after they were last reset.

If a password expires, or needs to be reset and the user knows their old password they can go to <https://services.c2kni.net/ums>

Where possible this is best completed by an adult, parent or carer. It is our experience that younger children tend to forget what they typed and will lock themselves out of their account.

Enter the required details as per the screenshot below and the new password you provide will be registered. (Username is in the format: auser123, the new password should contain a combination of letters and numbers). ****Make sure to write your new password correctly into your child's diary.**

Change Password

Please complete all fields marked with *


Username *

Current Password *

New Password *

Re-enter Password *

Verification * Type the characters shown in the image below



Change Password

****If your child is using the Outlook pAp on any device to access their schools emails they will be asked to enter their new password the next time they try to read their emails. Make sure to enter the correct password.**

For pupils who cannot remember their password:

If a pupil's password expires and they don't remember their password they should contact their teacher in school or email our school info account at info@holytrinity.enniskillen.ni.sch.uk.